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Quick Updates

- Microsoft Dynamics GP 9.0 mainstream support ends January 2011.
- **Effective July 1st** you must be PCI-DSS Compliant and Ontario and BC HST commences.

20th Anniversary Trivia

To celebrate our anniversary, this year's newsletters will feature trivia about 1990, the year Encore began business.

Q: Who won the Stanley Cup in 1990?

The first person to [email us](#) will receive a \$10 Tim Horton's card.

Congratulations to Conley Kehler from Golden West Broadcasting who was the first to correctly answer the last Trivia question.

Thank You

A big thank you goes out to those of you who participated in the Microsoft/Encore customer satisfaction survey. We appreciate all of the feedback.

Upcoming Encore User Conference

We are in the process of planning a 2-day event for customers that will take place in Winnipeg in September 15 & 16. The content will be based around Dynamics GP and supporting technologies. Initial plans include over 20 educational sessions to choose from, an expo hall, reception, and evening entertainment.

Microsoft Dynamics GP 2010 Is Available!



We are excited to announce that Microsoft Dynamics GP 2010 is now available for download on [CustomerSource](#).

Changes:

- Media will no longer be distributed as Microsoft is moving towards green software distribution.
- Hardware requirements have changed. Follow these hyperlinks to view: [System Requirements](#) and [Web Application System Requirements](#)

Want to discover more? Check out [what's new](#), the [reasons why you should upgrade](#) and the Dynamics GP 2010 Launch [page](#).

Book your upgrade immediately to secure your spot on Encore's calendar.

Convergence Update



If you didn't have the chance to join us this year at Convergence, see what you missed by checking out our [blog](#). and start making plans today to attend next year.

To help us gauge the interest level in sessions and topics, click [here](#) to participate in a 2 min. survey.

Holiday Hours

The Encore office will be closed the following dates:

July 1 - Canada Day
Aug 2 - Civic Holiday



Contact Us:

For questions regarding the newsletter content contact:

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Furthering your
success through
innovative business solutions

Convergence 2011 will again be held at the Georgia World Congress Center April 12 - 15 in Atlanta, GA.

Want to be updated as information progresses? Contact your CSM to add your contact information to the list.

Microsoft Promotion

Microsoft is offering customers up to **15% off** when purchasing additional user licenses or additional modules until June 25th, 2010.

Purchase additional user licenses and/or add-on module licenses between \$5,000 and \$19,999 and receive 10% off.

Purchase additional user licenses and/or add-on module licenses above \$20,000 and receive 15% off.

Tips & Tricks - Support Debugging Tool by Microsoft

The Support Debugging Tool is a Dexterity built application which contains a collection of utilities and tools to make the task of supporting, developing and debugging Microsoft Dynamics GP easier and faster.

Troubleshoot Security Issues with the Security Profiler

- Provides additional security information including who has what access to what window
- Tools ->Support Debugging Tool->Debugger->Security Profiler ->Tools->Start Manual Logging
- Open Forms or Objects and review in Security Profiler Window
- Drill Deeper with Security button
- Click [here](#) to learn more

Reduce Errors with Colored Backgrounds Per Company

- Unsupported add-in from Microsoft, the Support Debugging Tool offers an option to change the background color of Windows based on the company
- Useful to ensure entry in the correct company

- Click [here](#) to learn more

To start benefiting from this **free** tool contact [Melissa](#) or [Karine](#).



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