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**Quick Updates**

- Service Pack 1 for Dynamics GP 2010 and Service Pack 5 for Dynamics GP 10 are both available now. Many companies traditionally wait for the first service pack to upgrade. Start planning yours today!
- DON'T WAIT! Remember to schedule your December 2010 Tax Table Updates today.

**Upcoming e-Educates**

**What's New In Microsoft Dynamics GP 2010**

Learn more about the latest release of Dynamics GP (formerly referred to as v.11).

**Date:** Tuesday, Oct 19th, 2010

**Time:** 10:00 - 11:30 am CST

[Register Now](#)

**20th Anniversary Trivia**

To celebrate our anniversary, this year's newsletters will feature trivia about 1990, the year Encore began business.

Q: What Microsoft Operating System was introduced in 1990?

The first person to [email us](#) with the correct answer will receive a \$10 Tim Horton's card.

**Power Up 2010 - A Great Success!**



**Feedback from Power Up 2010:**

*"Wow what a great two days and so applicable for us prior to our upgrade."*

- Joanne Forer, Prairie Agricultural Machinery Institute

*"Excellent, loads of useful info! [Referring to the 50 Tips & Tricks session]"*

- Lawrence Cameron, Kayway Industries

Encore's Power Up 2010 User Conference was held in Winnipeg Sept 15th - 16th with 65 attendees. The conference kicked off with motivational speaker [Paul Huschilt](#) who had everyone giggling as he taught the group the benefits of ensuring we take time out of our busy day to laugh. [Errol Schoenfish](#), Director Product Management, Microsoft Dynamics GP delivered the Dynamics GP Road map, as well as insight into some of Microsoft's overall developments.

In addition to the myriad of educational sessions, independent software solution providers were present to discuss how processes can be simplified with additional products and an evening reception was held celebrating Encore's 20th anniversary. The evening featured a very entertaining performance from the improv group [Crumbs](#).

A big thank you goes out to our [sponsors](#). Their support helped contribute to our success.

Congratulations to Carolyn McManus from Mancon Holdings who was the first to correctly answer the last trivia question.

### Convergence 2011

Start your planning for Convergence 2011. The conference will be held April 10 - 13 in Atlanta, GA. Encore's [Convergence blog](#) is now live and will be updated as more information becomes available.

### Holiday Hours

The Encore office will be closed the following dates:  
Oct. 11 - Thanksgiving Day  
Nov. 11 - Remembrance Day



#### Contact Us:

For questions regarding the newsletter content contact:

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## Get LinkedIn

LinkedIn is a social network for the business community. With LinkedIn you can connect with past colleagues, business acquaintances and industry experts allowing you to expand your business network.



Already a member of LinkedIn? [Download](#) the free LinkedIn Outlook Toolbar. On the homepage of LinkedIn, scroll down to the bottom and click on Tools. The LinkedIn Outlook Toolbar allows you to quickly and easily build and manage your LinkedIn network from within Outlook.

## Upgrade to Dynamics GP 2010 Promo Extended

**Schedule your Dynamics GP 2010 upgrade with Encore before December 31st, 2010 and receive the book Version 2010 Unleashed for FREE.**

Don't forget, to deploy some of the new functionality as part of your upgrade.

- SQL Reporting Services
- Excel Reports
- Word Templates
- eMail
- New Security Model
- Management Reporter
- Dashboards & Metrics

**Did you know?** You can transition to Business Ready Licensing and receive 30% off. In addition, you can receive a 20% discount on additional users and modules.

Contact [Melissa Zazuliak](#) or [Karine Perrin](#) to schedule your upgrade today.

## Tips & Tricks

Hint, you can use SQL query construction in SmartLists to build even more complex queries. For example: Customer Name Begins With [C,M,D,F,H,Y] is normally impossible to do in a SmartList. However, if you put the letters in brackets as shown, it gets treated as a SQL command and properly returns customers starting with those letters.

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