

DYNAMICS 365 BUSINESS CENTRAL SOLUTION SPECIALIST

JOB NUMBER: 20-BC-SS01

Posting Date: February 20, 2020

Start: Immediately

Duration: Permanent Full-Time

Location: Pacific North West US

Applicants: Must reside and be legally entitled to work in the United States

For Company Information visit WWW.ENCOREBUSINESS.COM

The Position

We are experiencing rapid growth and looking to add tech savvy talent to our Microsoft Dynamics 365 Business Central (formerly Dynamics NAV) team in the US Pacific Northwest region. Your commitment to continuous learning and active involvement in software implementations within our diverse client base will present many opportunities for personal and professional growth.

You have a financial background and at least two- or three-year's experience with the functional aspects of Microsoft Dynamics NAV, Dynamics 365 Business Central or a similar mid-market ERP solution. The ideal candidate thrives on new challenges in a fast-paced industry and possesses a strong, professional work ethic. You are an analytical, customer-focused team player who must collaborate with internal and external stakeholders to deliver against established project timelines.

Key Areas of Responsibility

- Participate in discovery/analysis, design, planning and deployment phases of projects related to Microsoft Dynamics 365 Business Central / Dynamics NAV.
- Guide clients through definition of business requirements, provide direction and support throughout and assist with development and implementation of business processes.
- Document business requirements and functional specifications using Microsoft's Surestep methodology (GAP Fit analysis and Functional Requirements Documentation).
- Analyze client business processes and recommend ways to improve or re-engineer for optimum performance.
- Understand end user and system requirements and identify specific enhancement customizations if necessary.
- Plan and collaborate with team members to implement and deploy Dynamics 365 Business Central (design, configure, train, support).
- Manage client expectations as well as the project team (internal and external) while providing superior customer service.
- Perform data migration and conversion services.

- Deliver training services in a classroom, online and in a one-on-one environment.
- Provide technical support for the project life cycle ranging from basic to complex issues.
- Participate in maintenance of existing client base through upgrades, new projects, training and support.
- Draft user documentation.
- Mentor and teach junior resources who possess various skill levels.
- Support sales initiatives with product demonstrations and related activities.

Desired Skills & Competencies

- Post-secondary degree or enrolled at advanced level of program with emphasis on business, finance and technology.
- Strong aptitude for learning and mastering new software applications, as well as implementing and upgrading business management solutions.
- Experience implementing Microsoft Dynamics 365 Business Central or Dynamics NAV, ideally in adherence to standardized guidelines and methodologies.
- Working knowledge of accounting and general business practices.
- Working knowledge or interest in learning database systems.
- Exceptional organizational skills and able to manage multiple tasks concurrently.
- Demonstrated problem-solving and decision-making skills.
- Strong communication and presentation skills.
- Motivated to drive efficiencies through continuous improvement of processes and methodologies.
- Willing and able to travel; valid driver's license and passport required to attend conferences and client assignments.
- Must be residing in and legally entitled to work in the United States.
- Must be fluent in English – both verbal and written.

Please send your confidential résumé as a MS Word or PDF document to:
hr@encorebusiness.com, quoting the job number in the subject line of your email.

Furthering your success through the alignment of strategy, people, processes, and technology

We thank all applicants for their interest; however, only those candidates selected for subsequent interview will be contacted.