# Microsoft Dynamics GP 2013 Service Pack 2

Use this document to install the Microsoft Dynamics® GP 2013 Service Pack 2. The service pack includes all fixes and enhancements that were included in all previous service packs, hotfixes, and compliance updates for Microsoft Dynamics GP 2013. For more information about a service pack, hotfix, or update, refer to the CustomerSource Web site (https://mbs.microsoft.com/customersource/support/downloads/servicepacks).

Service packs, hotfixes, and compliance updates for Microsoft Dynamics GP 2013 are distributed as Microsoft® Windows® Installer patch (.msp) files.

**Hotfixes**   Are updates that address specific issues in selected modules, and are released as needed.

**Service packs**   Are collections of updates spanning multiple modules and series, and are released every six months.

**Compliance updates**   Are updates to meet government legal requirements, typically for U.S. and Canadian Payroll and tax reporting purposes. Major compliance updates are issued at calendar year-end, and as needed during the year.

*In Microsoft Dynamics GP 2013, hotfixes, service packs, and compliance updates **do not** include changes to U.S. Payroll tax tables, and tax table updates must be installed separately.*

This service pack includes the most recent fixes for Microsoft Dynamics GP 2013, as well as additional features. For more information about the additional features, click the Search tab and enter the keywords "Microsoft Dynamics GP 2013 Service Pack 2" in the What's New help file. Information about U.S. and Canadian Payroll updates are documented separately and are available from the CustomerSource Web site.

The information is divided into the following sections.

## Hotfixes and service packs with multiple languages

Each hotfix and service pack .msp file applies to only a single language, which is indicated in the file name. In some cases, a hotfix or service pack may not be available for some languages, or may not be available until after the U.S. English version is released.

If your installation has clients that use more than one language, **be sure** that an equivalent hotfix or service pack is available for each language you are using before you install the hotfix or service pack.

If a hotfix or service pack is installed on some clients, but not others, software version numbers on the unpatched clients won't match the version numbers on the server, and Microsoft Dynamics GP will not run on the unpatched clients. For more information, see *Troubleshooting logging in to Microsoft Dynamics GP* on page 9.

## Updates included in the service pack

The service pack applies the fixes that your system needs based on the components installed on your machine. If you add an additional Microsoft Dynamics GP component or module later, you should reinstall this service pack to update that component.

To review the fixes included in Service Pack 2 for modules, series, and additional components, see *Service Pack 2 fix list* on page 10. To review the version information that's updated with Service Pack 2, see *Service Pack 2 version information* on page 7.

## Updates for additional components

If you are installing the latest service pack for Workflow, Integration Manager, Web Services, or eConnect, refer to the separate information on the CustomerSource Web site (https://mbs.microsoft.com/customersource/support/downloads/servicepacks).

## Microsoft Dynamics GP Web Client

After you apply the Microsoft Dynamics GP 2013 Service Pack 2, the following modules are available in the Microsoft Dynamics GP Web Client.

| | |
|---|---|
| Project Accounting (Service Pack 2) | U.S. Human Resources (Service Pack 1) |
| Manufacturing (Service Pack 2) | Bill of Material (Service Pack 1) |
| Field Service – Depot Management, Preventative Management, and Service Call Management (Service Pack 2) | U.S. Payroll (Service Pack 1) |
| Field Service – Returns Management and Contract Administration (Service Pack 1) | |

## Installing Service Pack 2

Install Service Pack 2 on the server before updating the client computers. After you install the service pack on the server, you'll use Microsoft Dynamics GP Utilities to update the system database and all your company databases. The time it takes to update the server with the service pack depends on the number of company databases that need to be updated. See *Installing Service Pack 2 on the server* on page 3.

*To start Microsoft Dynamics GP Utilities, you must have appropriate user privileges. Typically, this means being part of the Administrators group or the Power Users group. If you are using an operating system that has User Account Control (UAC) enabled, you will be prompted to run the program as a user with administrative privileges. Refer to the documentation for your operating system for more information.*

After installing the service pack on the server, you can make the service pack available to your client computers. Place the service pack in a shared network location that each client computer has access to, and then use the Manage Automated Client Updates window to set up the service pack to be installed automatically on your client computers. See *Setting up a service pack to install on client computers* on page 5.

If you are using multiple instances of Microsoft Dynamics GP, you'll be asked to restart your computer after you've installed the service pack on an instance of Microsoft Dynamics GP. You must restart your computer to apply the fixes in the service pack. After restarting your computer, install the service pack again. The service pack will be installed again on the instance that was previously patched and will be installed on all of the other instances on the computer.

## Installing Service Pack 2 on the server

Use this procedure to install Service Pack 2 on the server if you are using Microsoft Dynamics GP 2013. You must install the service pack on the server first, then on all client computers. For information on installing on client computers, refer to the *Setting up a service pack to install on client computers* on page 5.

*We recommend that all users exit Microsoft Dynamics GP Release 2013 before you install Service Pack 2. You must be logged in as the sa user to ensure that the Service Pack 2 installation is successful.*

### To install Service Pack 2 on the server:

1. Back up your system database and all company databases.

2. Back up all forms and reports dictionaries.

*To verify the location of the forms and reports dictionaries, right-click the Dynamics.set file in the Microsoft Dynamics GP directory and choose Edit.*

3. Download MicrosoftDynamicsGP12–KB2864518–ENU.msp from one of the following locations:

   • CustomerSource >> Downloads & Updates >> Service Packs & Products Releases >> Service Pack, Hotfix, and Compliance Update Patch Releases for Microsoft Dynamics GP 2013

   • PartnerSource >> Support >> Service Packs >> Service Pack, Hotfix, and Compliance Update Patch Releases for Microsoft Dynamics GP 2013

4. In the folder where you saved it, double-click the .msp file.

   Progress windows appear as Microsoft Dynamics GP is configured and installed. When the service pack is installed, an update for the Dexerity Shared Components also is installed.

5. In the Installation Complete window, click Finish.

*You may be required to restart your computer.*

6. Start Microsoft Dynamics GP Utilities.
   (Start >> All Programs >> Microsoft Dynamics >> GP 2013 >> GP Utilities)

7. In the Welcome to Microsoft Dynamics GP Utilities window, verify your server name, enter the system administrator user ID and password, and choose OK.

8. Click Next in the second welcome window.

9. In the Upgrade Microsoft Dynamics GP window, click Next.

   The Server Installation Progress window describes the process as it progresses.

10. In the Upgrade these companies window, click Next. All companies are selected to be updated.

11. In the Confirmation window, click Finish.

    Microsoft Dynamics GP Utilities updates your company databases. This process may take several minutes to complete. The Server Installation Progress window describes the process as it progresses.

12. After the update process is finished and is successful, the Additional Tasks window will open. Depending on the components installed, you may be instructed to restart your computer.

    If the update process wasn't successful, the Update Company Tables window opens. To contact Microsoft Dynamics GP Technical Support, see *Contacting Microsoft Dynamics GP Technical Support* on page 9 for more information.

13. In the Additional Tasks window, select Update modified forms and reports and click Process. The Locate Launch File window appears.

14. Select the location of the launch file (Dynamics.set). In most cases you can accept the default location. Click Next. The Update Modified Forms and Reports window appears.

15. Mark the check box next to Microsoft Dynamics GP and any additional components listed.

16. When you mark a component's check box, a Product Details window may appear, allowing you to select the location of the component's original code dictionary. You also can open the Product Details window by selecting a component and clicking Details.

    When you apply an update (.msp file), any dictionaries whose compatibility ID has changed are backed up to a folder named "Version*<Version Number>* Backup". This folder is located in the same folder as Dynamics.exe. The *<Version Number>* value is the version you were using before applying the update.

If the original dictionary exists in the backup folder, Microsoft Dynamics GP Utilities will automatically display its location in the Product Details window, and you can click OK to accept the location. If the location is missing or incorrect, click the file folder icon and browse to the appropriate location.

17. When you have finished selecting components, click Update. A Report Upgrade Progress window displays the status of the update. When the process finishes, click Close.

   Log files containing detailed update information about the update are saved in the \Data folder. For each component, a report named "Update<*Version_Name*>.log" is generated. An update summary named "Update<*Version*>.txt" is also generated.

18. In the Modified Forms and Reports window, click Next. The Additional Tasks window opens, where you can start Microsoft Dynamics GP, or exit Microsoft Dynamics GP Utilities.

   *We recommend that you start Microsoft Dynamics GP and review all your modified forms and reports, to verify whether they were updated correctly.*

19. After installing Service Pack 2 on a server for Microsoft Dynamics GP 2013, install Service Pack 2 on all remaining client computers. For information about how to update your client computers, see *Setting up a service pack to install on client computers*. To view version information about the components you are using, see *Service Pack 2 version information* on page 7.

# Setting up a service pack to install on client computers

Use the Manage Automated Client Updates window to set up the service pack to be installed automatically on your client computers. You must be an administrator to use this window.

*Before you set up the service pack to be installed on client computers, you must apply the service pack to your server.*

## To set up a service pack to install on client computers:

1. Log on to the server computer as an administrator.

2. Create a shared network folder to place the service pack in.

3. Set permissions on the shared network folder to allow the client computers access to the installation package. The minimum permission you must set for the shared folder is Read & Execute.

4. Open the Manage Automated Client Updates window.
   (Microsoft Dynamics GP menu >> Tools >> Setup >> System >> Client Updates)

5. Enter or select the update name.

6. Mark the Update clients at next use option.

7.  Enter the Universal Naming Convention (UNC) path to where the update is located. The update must be located in a shared network location that each client computer has access to.

    The UNC path must include the entire file name. An example of a UNC path name is \\servername\sharednetworklocation\MicrosoftDynamicsGP12–KB2864518–ENU.msp.

8.  Choose Save.

    When a user logs on to Microsoft Dynamics GP on a client computer and an update is required, a message will instruct the user to install the update. When the user clicks Yes, Microsoft Dynamics GP will close and the update process will begin. After the update is installed, the user can start Microsoft Dynamics GP again. Depending on the components installed, the user may be instructed to restart the user's computer. The user must be a power user or an administrator on the client computer to install an update.

    If a user clicks No, the update will not be applied and Microsoft Dynamics GP will close. Microsoft Dynamics GP can't be used on the client computer until it is updated.

*To install the update on Windows 7, Windows Server 2012, Windows Server 2008 R2, or Windows Server® 2008 with User Account Control (UAC) activated, a user must be running Microsoft Dynamics GP with administrative privileges. (From the Start menu, select and right-click the Microsoft Dynamics GP shortcut, and then select Run as Administrator.) For other ways to install the service pack on clients with UAC activated, see Installing with UAC activated.*

If an update isn't successfully installed on a client, an error log file will be created in the temporary directory. The log file uses the name of the update file plus a .log extension. For example, if a service pack is named GP_SP2.msp, the log file will be named GP_SP2.log. For more information, see *Troubleshooting logging in to Microsoft Dynamics GP* on page 9.

We recommend that you leave the shared network location available to the client computers and that you don't delete the update from the Manage Automated Client Updates window until the next service pack is available.

## *Installing with UAC activated*

User Account Control (UAC) is an enhanced security feature in Windows Server 2008, Windows Server 2008 R2, Windows 7, Windows 8, and Windows Server 2012. UAC is activated by default. Before performing actions that could affect your computer's operation, such as installing software updates, UAC asks for permission. To install the service pack on a client computer when UAC is active, copy the.msp file to each client workstation, then use one of the following methods:

•   Start Microsoft Dynamics GP as a user that has administrative privileges on the local computer. (To do this, right-click on the Microsoft Dynamics GP shortcut and choose Run as administrator.) Double-click the service pack .msp to install it.

•   Start the Command Prompt (located in the Accessories group) as a user who has administrative privileges on the local computer. (To do this, right-click on

the Command Prompt shortcut and select Run as administrator.) Set the current directory to the location where you copied the .msp file. Enter the following command:

Msiexec /p MicrosoftDynamicsGP12–KB2864518–ENU.msp /l*v C:\MSPErrorlog.txt

- If you want the user to install service packs without having administrative privileges on the local computer, you can change permissions for the folder where Microsoft Dynamics GP is installed. **Be aware that doing this makes your computer less secure.**

    View properties for the folder, and display the Security tab. Grant Modify permissions to an appropriate group, such as Users or Authenticated Users. After the folder permissions are changed, any user in the group can install the service pack .msp file by double-clicking it.

## Service Pack 2 version information

The version information will be updated only for the components you are using and that were updated with Service Pack 2. You can go to the following locations to verify the Service Pack 2 version information.

| Product | Version | Location to verify version |
|---------|---------|----------------------------|
| Analytical Accounting | No service pack: 12.0.1289<br>Service pack 1: 12.0.1391<br>Service pack 2: 12.0.1456 | Help >> About Microsoft Dynamics GP >> Additional >> About Analytical Accounting |
| Canadian Payroll | No service pack: 12.0.1289<br>Service pack 1: 12.0.1327<br>Service pack 1: 12.0.1453 | Microsoft Dynamics GP menu >> Tools >> Setup >> Payroll-Canada >> Setup >> Control |
| Dexterity® | No service pack: 12.0.0196<br>Service pack 1: 12.0.0232<br>Service pack 1: 12.0.0269 | Help >> About Microsoft Dynamics GP |
| Field Service | No service pack: 12.0.1289<br>Service pack 1: 12.0.1376<br>Service pack 2: 12.0.1440 | Microsoft Dynamics GP menu >> Tools >> Setup >> Project >> Service Setup >> About |
| Manufacturing | No service pack: 12.0.1289<br>Service pack 1: 12.0.1407<br>Service pack 1: 12.0.1438 | Help >> About Microsoft Dynamics GP1 |
| Microsoft Dynamics GP | No service pack: 12.00.1295<br>Service pack 1: 12.0.1412<br>Service pack 2: 12.0.1482 | Help >> About Microsoft Dynamics GP |
| Project Accounting | No service pack: 12.0.1289<br>Service pack 1: 12.0.1392<br>Service pack 1: 12.0.1454 | Microsoft Dynamics GP menu >> Tools >> Setup >> Project >> Project |
| Purchase Order Enhancements | No service pack: 12.0.1289<br>Service pack 1: 12.0.1385<br>Service pack 2: 12.0.1448 | Microsoft Dynamics GP menu >> Tools >> Setup >> Purchasing >> PO Enhancements >> About |
| Safe Pay | No service pack: 12.0.1291<br>Service pack 1: 12.0.1383<br>Service pack 2: 12.0.1443 | Help >> About Microsoft Dynamics GP >> Additional |
| SmartList | No service pack: 12.0.1289<br>Service pack 1: 12.0.1384<br>Service pack 2: 12.0.1485 | Help >> About Microsoft Dynamics GP |

| Product | Version | Location to verify version |
|---|---|---|
| U.S. Human Resources | No service pack: 12.0.1289<br>Service pack 1: 12.0.1410<br>Service pack 2: 12.0.1467 | Help >> About Microsoft Dynamics GP |
| VAT Daybook | No service pack: 12.0.1289<br>Service pack 1: 12.0.1412<br>Service pack 2: 12.0.1436 | Help >> About Microsoft Dynamics GP >><br>Additional >> About VAT Daybook |

## Installing components after installing the service pack

If you install an additional Microsoft Dynamics GP component that this service pack applies to, such as Collections Management, after you have installed Service Pack 2, you must install the service pack again to update that additional component. When you install the service pack again, any new component that hasn't been updated to Service Pack 2 will be updated. Components that were updated when you initially installed Service Pack 2 won't be updated when you install the service pack again.

## Upgrading to Microsoft Dynamics GP 2013

You can upgrade to Microsoft Dynamics GP 2013 from selected previous releases. To review whether or not you can upgrade your release, see http://go.microsoft.com/fwlink/?LinkId=264018.

If you are upgrading to Microsoft Dynamics GP 2013, you must install the latest service pack or hotfix for Microsoft Dynamics 2013 before starting Microsoft Dynamics GP Utilities.

Install the latest service pack or hotfix in the following order.

1.  Install Microsoft Dynamics GP 2013 on the server, including the Microsoft Dynamics GP features you use.

2.  At the end of the Microsoft Dynamics GP 2013 installation, click Finish in the Installation Complete window.

3.  Install the latest Microsoft Dynamics GP 2013 service pack or hotfix. You must install the service pack or hotfix before starting Microsoft Dynamics GP Utilities when you upgrade to Microsoft Dynamics GP 2013.

4.  Convert your data using Microsoft Dynamics GP 2013 Utilities.

*After upgrading the server, be sure to install the latest service pack or hotfix to your client computers.*

We recommend that you review the Upgrade Instructions manual before upgrading to Microsoft Dynamics GP 2013. The Upgrade Instructions manual can be found on the Microsoft Dynamics GP 2013 web page (http://go.microsoft.com/fwlink/?LinkId=320984). Choose to view the Upgrade Information page.

## Country/region specific enhancements

To review the new country/region specific enhancements in Microsoft Dynamics GP 2013 Service Pack 2, refer to the What's New documentation (http://go.microsoft.com/fwlink/?LinkId=320984).

# Troubleshooting logging in to Microsoft Dynamics GP

If you have issues logging on to Microsoft Dynamics GP after installing a service pack, review the following information. To contact Microsoft Dynamics GP Technical Support, see *Contacting Microsoft Dynamics GP Technical Support* on page 9.

## Client version information and database setup

You can't log on to Microsoft Dynamics GP on a client computer if a product or feature installed on the client computer has different version information than the server. You can use the GP_LoginErrors.log file in your temporary directory (typically C:\Documents and Settings\<user>\Local Settings\Temp\ GP_LoginErrors.log or C:\<user>\AppData|Local\Temp\) to help resolve the version information issue. The log file will contain the product name, along with the dictionary and database versions.

To log on to Microsoft Dynamics GP or a company, the product must be installed on the server. If the database hasn't been set up, you can use Microsoft Dynamics GP Utilities to complete the database setup. You can use the GP_LoginErrors.log file in your temporary directory to determine which products aren't installed.

The following is an example of a GP_LoginErrors.log file.

**GP_LoginErrors.log file**

| | | |
|---|---|---|
| Product Name: Human Resources | Error: Product is not installed to the database server | |
| Product Name: Fixed Assets | Database Version 12.00.07 | Client Version: 12.00.10 |

## Update process couldn't verify information

A user on a client computer may receive a message that an available update may be required for the client computer, but the update process couldn't verify information when starting Microsoft Dynamics GP after installing the service pack. This message occurs when the .msp file for the service pack isn't in the shared network location or the UNC path to the .msp file in the Manage Automated Client Updates window is incorrect.

If a user on a client computer receives the message that the update process couldn't verify information, verify that the .msp file exists in the shared network location and that the path to the .msp file is correct in the Manage Automated Client Updates window.

## Updating Microsoft Dynamics GP with a .cnk file

An update for Microsoft Dynamics GP can be a .cnk file created by an independent software vendor or a customization developed by you or your partner. You can use the Manage Automated Client Updates window to set up a .cnk file to be installed automatically on your client computers. If the .cnk file has an .ini file, be sure that there is a carriage return after the build number in the .ini file. If there isn't a carriage return after the build number, you may have problems starting or updating Microsoft Dynamics GP.

# Contacting Microsoft Dynamics GP Technical Support

If you have any questions regarding Microsoft Dynamics GP 2013 Service Pack 2, you can contact Microsoft Dynamics GP Technical Support using one of the following methods:

- Log on to the Microsoft Dynamics GP Support Web site (https://mbs.microsoft.com/customersource/support/) and choose Submit a new technical support request under Submit an Online Technical Support Request to send an eSupport request.

- Telephone 1-888-477-7877 (U.S. and Canada only) or +1-701-281-0555, and use one of the following Quick Access Codes based on the database you are using:

| | |
|---|---|
| System Manager - MSDE | 6762 |
| System Manager - Microsoft SQL | 6731 |

## Documentation updates

Check the Documentation Resources for Microsoft Dynamics GP 2013 Web site http://go.microsoft.com/fwlink/?LinkId=320984 for the most current documentation. The following documentation has been updated.

| | |
|---|---|
| System Setup | System User's Guide |

## Service Pack 2 fix list

The following is a list of Service Pack 2 fixes, legislative changes, and enhancements.

| Analytical Accounting | |
|---|---|
| **Type** | **Issue description** |
| Fix | The Analytical Accounting Validation Log Report displays errors for transactions that aren't related to a bank statement reconciliation. |
| Fix | The following error occurs after saving an asset.<br>Cannot insert duplicate key row in object 'dbo.AAG20000' with unique index 'AK2AAG20000'. |
| Fix | If unit accounts are included when closing a year, the account, functional amount, and code assignment information in the Analytical Accounting Detail Journal Entry Inquiry window are incorrect for BBF entries |

| Bank Reconciliation | |
|---|---|
| **Type** | **Issue description** |
| Fix | After modifying a BAI file format, the '/' (end of line delimiter) in the Detail line is read as part of the field. |

| Canadian Payroll | |
|---|---|
| **Type** | **Issue description** |
| Fix | If you make changes to the department or position in Human Resources, the changes are not rolled down to Canadian Payroll. |

| Dexterity | |
|---|---|
| **Type** | **Issue description** |
| Fix | If you change the position of panels in the area page, the changes are not saved. |
| Fix | You receive a user account has been locked out error when you attempt to log in to Microsoft Dynamics GP. |

| eConnect | |
|---|---|
| **Type** | **Issue description** |
| Fix | If the Assign Lot By (ASSIGNLOTNUMBY) is set to Expiration Date, error 3353 occurs even if the correct lot number is found in Item Lot Number Master (IV003000) table. |
| Fix | When activating the Requestor for exporting Project Accounting Timesheets, the XML output is missing information. |

| eConnect | |
|---|---|
| Type | Issue description |
| Fix | When trying to integrate a sales order with an originating currency and you have extended pricing set up, error 8241 occurs. |
| Fix | The eConnectOutSetupEnabled trigger drops Requester stored procedures after the eConnect_Out_Setup table is updated. |
| Fix | Importing a Sales Order Processing invoice with a kit item that causes a shortage (and the shortage option is set to BackOrder) causes the Subtotal and Document Amount fields to be incorrect. |

| Electronic Banking (EFT for Receivables Management) | |
|---|---|
| Type | Issue description |
| Fix | When the functional currency is defined and Multicurrency Management is not registered, the generated EFT file is not automatically deposited in Bank Reconciliation. |
| Fix | The EFT Addenda Line does not include the apply information for the original invoice. |

| Electronic Banking (Safe Pay) | |
|---|---|
| Type | Issue description |
| Fix | Voided cash withdrawals are uploaded by Safe Pay if you change the document number to something other than CASH. |

| Field Service | |
|---|---|
| Type | Issue description |
| Fix | When two users open the Contract Billing window, the record that the first user created is not saved. |
| Fix | An inventory transaction is created after posting an RMA without a serial number. The inventory transaction cannot be posted. |
| Feature | You can change the RMA type after the RMA has been received. |
| Feature | You can mark the H (Hold) check box for a single contract line even after the line has been billed. |
| Feature | You can open the Contract Line Invoice Edit window from a contract line. |

| Fixed Asset Management | |
|---|---|
| Type | Issue description |
| Fix | Performance issues occur in the Asset General Information window when there are a large number of purchases. |
| Fix | After saving an asset in the Asset General window, Microsoft Dyanmics GP stops responding. |
| Fix | When adding an asset from Purchase Order Processing or Payables Management, the asset uses an incorrect exchange rate. |
| Fix | When a remaining life asset is retired before the fully depreciated date, a unhandle script exception error occurs. |

| General Ledger | |
|---|---|
| Type | Issue description |
| Fix | If multiple rates exist on the last day of the month, a report generated by Management Reporter for Microsoft Dynamics ERP will have incorrect translated amounts for accounts that have a translation type of average. |

| Human Resources and Payroll Suite | |
|---|---|
| Type | Issue description |
| Fix | If you set up an employee record with a PTO code and then delete the PTO code, you cannot delete the employee record. |
| Fix | If you have selected Hire Date to base accruals for employees in the PTO options window, an unhandled script exception error occurs. |
| Fix | After consolidating a vendor, leading zeroes are not removed. |
| Fix | When printing the Payroll Employee PTO Code list report, an error accessing SQL data message occurs. |

| Inventory | |
|---|---|
| Type | Issue description |
| Fix | Unit cost changes are not rolling down for inventory transfers with serial or lot numbers. |

| Inventory | |
|---|---|
| **Type** | **Issue description** |
| Fix | The unit cost in the Item Serial Number Master (IV00200) table is not updated when a transfer has occurred and the original layer is adjusted. |
| Fix | The unit cost is negative when there is a component shortage for a build if necessary bill of materials. |

| Manufacturing | |
|---|---|
| **Type** | **Issue description** |
| Fix | The additional purchase invoice cost does not update the manufacturing order to remove WIP. |
| Fix | You cannot enter more than ten characters in the Search lookup in the Job Maintenance window. |
| Fix | The inventory adjustment is incorrect if you override the item quantity on a MO receipt and then posta reverse receipt to put the item back into inventory. |
| Fix | MRP is not calculating fractional quantities when using the order policy of period order quantity order. |

| Payables Management | |
|---|---|
| **Type** | **Issue description** |
| Fix | If you have posted multiple Payables Management payments with the same document number and vendor ID, a subquery return more than 1 value error occurs after you have selected the All Purchasing Transactions or the Payables Transaction list. |
| Fix | The Historical Aged Trial Balance Report is off by a penny when a multicurrency payment is applied with a discount taken in the Apply Payables Documents window. |
| Fix | You can remove a vendor hold without entering a password even if there a password is defined for the Remove Vendor Hold option in the Payables Management Setup window. |

| Project Accounting | |
|---|---|
| **Type** | **Issue description** |
| Fix | The revenue recognition cycle takes a long time. |
| Fix | The billing cycle to generate billing invoices takes a long time. |
| Fix | The Report List window does not open from the area page. |
| Fix | The uncommitted and committed values in the Purchasing Quantity Status window are incorrect after you increase the quantity on a partially received purchase order. |
| Fix | You cannot apply an unposted cash receipt to a project billing invoice. |

| Purchase Order Enhancements | |
|---|---|
| **Type** | **Issue description** |
| Fix | The committed amount is not updated after posting a purchase order return. |

| Purchase Order Processing | |
|---|---|
| **Type** | **Issue description** |
| Fix | An incorrect journal entry is created when a purchase order is closed with remaining quantities. The Historical Inventory Trial Balance does not reflect the journal entry number or the transaction. |

| Receivables Management | |
|---|---|
| **Type** | **Issue description** |
| Fix | A subquery return more than 1 value error occurs after you have selected the All Sales Transactions or the Receivables Transaction list. |
| Fix | A modified template for an invoice does not print if a batch ID is not assigned in the Receivables Transaction Entry window. |
| Fix | Scheduled principal payments are posting incorrectly. |
| Fix | Tax adjustments entered in the Additional Sales Tax and Writeoff window do not show on the tax transaction report or in Smartlist. |

| Sales Order Processing | |
|---|---|
| **Type** | **Issue description** |
| Fix | When transferring a sales order to an invoice, opening the Sales Serial Number Entry window takes much longer than expected. |
| Fix | If a suggested item does not have a price list assigned to it, the suggested item does not appear in the Suggested Sales Item Entry window. |
| Fix | Quantity issues occur when you back order a kit item for a fulfillment order. |
| Fix | The default price list assigned in the Item Price List Setup window does not appear on the sales order. |
| Fix | After selecting to sort by document in the Sales Bulk Confirmation window, the scrolling window loses focus and documents disappear. |
| Fix | When you change the ship-to address for a sales invoice, the address does not update the site on the line item even though you rolled down changes to the item. |

| SmartList | |
|---|---|
| **Type** | **Issue description** |
| Fix | An unhandled script exception error occurs when you render the Account Transactions SmartList. |
| Fix | When printing a SmartList, the report prints a truncated record set. |
| Fix | Deleting a user ID does not remove the user's Smartlist favorites. |
| Fix | The Account Transactions Smartlist report returns incorrect results when restricting by account categories. |
| Fix | An error occurs if you attempt to export more than 32,767 records to Microsoft Excel from a SmartList. |
| Fix | An unhandled script exception error occurs when transactions recur more than nine times and you attempt to open a window from the Go To button in the SmartList window. |

| SmartList Builder | |
|---|---|
| **Type** | **Issue description** |
| Fix | When you choose the Calculation button in the SmartList Builder window, you receive a message that states you do not have security privileges. |

| System | |
|---|---|
| **Type** | **Issue description** |
| Fix | The Microsoft Dynamics CRM service URL in the Reporting Tools Setup window is not validated the first time after you deploy reports. |
| Fix | If you have selected to be prompted for credentials when deploying Microsoft Dynamics CRM reports for Microsoft Dynamics GP, an error occurs when rendering the reports after entering credentials. |
| Fix | After selecting which reports should be shown and choosing Apply, the selected reports are not shown in Business Analyzer. |
| Fix | There is no validation error for an incorrect SharePoint Online URL for Excel deployment in the Reporting Tools Setup window. |
| Fix | The Financial Trial Balance SQL Server Reporting Services report cannot render for accounts with a segment longer than ten characters. |
| Fix | Microsoft Dynamics GP stops responding when viewing alternate reports for customization in the Alternate/Modified Forms and Reports window. |
| Fix | The Checkbook Register SQL Server Reporting Services report displays a bank transfer deposit entry in the Payment column instead of the Deposit column. |
| Fix | You cannot send alternate reports in email from a report options window. |
| Fix | When using a named system database and Dynamics is part of the SQL Server instance name, the data source is incorrect. |

| United States Human Resources | |
|---|---|
| **Type** | **Issue description** |
| Fix | EEO Reports have incorrect columns. |
| Fix | A pay step table created using the Copy Column feature has rounding issues. |

| United States Payroll | |
|---|---|
| Type | Issue description |
| Fix | The General Ledger batch is not balanced if you void checks during a check run when you are posting to General Ledger and are creating a journal entry per transaction in detail. |
| Fix | If a garnishment is included in the Payroll check builds, deductions in arrears transactions are not created for all deductions from a check with $0.00. |
| Fix | The Payroll Recreate Pay Stub report does not include shift premium of the pay code. |
| Fix | You cannot change tax settings of deduction or benefit codes once the codes have been used in a payroll run or have year-to-date information. |
| Fix | After changing an account in the Payroll Posting Edit List window, the Payroll Posting Edits Report is blank. |
| Fix | A primary key error occurs when printing the Benefit Summary Period End report. |

| VAT Daybook | |
|---|---|
| Type | Issue description |
| Fix | Several SQL Server connections are created when processing VAT returns and these connections do not close. |
| Fix | The total value of purchases and the total value of sales do not reflect the voided transactions correctly on VAT Return Summary and Detail reports. |

# Microsoft Dynamics GP 2013 SDK update

An update to the Microsoft Dynamics GP 2013 SDK is available. It includes form changes, script/parameter changes, and data model changes. You can update your existing SDK or install a new SDK. You can find the update on CustomerSource (CustomerSource >> Downloads & Updates >> Service Packs & Products Releases >> Microsoft Dynamics GP 2013 Service Packs).