

## **SENIOR SOLUTION LEAD, DYNAMICS 365 SUPPLY CHAIN MANAGEMENT / MANUFACTURING**

**JOB NUMBER: 20-D365SCM-SSL01**

**Posting Date: December 18, 2020**

**Start:** Immediate

**Duration:** Permanent Full Time; Exempt

**Location:** Seattle /Pacific NW United States (Flexible / Remote)

**For Company Information visit [WWW.ENCOREBUSINESS.COM](http://WWW.ENCOREBUSINESS.COM)**

### **The Position**

This lead consultant role requires advanced experience and certifications in Supply Chain Management & Manufacturing to deliver professional services with respect to implementation of enterprise resource planning software, specifically Microsoft Dynamics 365. Working directly with clients to understand unique requirements and business processes, you share your knowledge and expertise with the project team acting as the translation point between functional and technical resources, so solutions are developed to meet client expectations.

The ideal candidate will have 5+ years experience using Microsoft D365 / Dynamics AX or a similar enterprise resource planning (ERP) application as a subject matter expert in Supply Chain / Manufacturing. You are highly regarded for professional and ethical conduct and have an excellent track record of achieving measurable efficiencies through process automation. Your passion for solving complex business problems with technology and collaborating with project team members of various skill levels contributes to a high degree of customer satisfaction and project success.

### **Key Areas of Responsibility**

- Participate in the discovery, analysis, design, and planning of software deployment.
- Work with clients to define business requirements, provide direction and assist in development of business processes.
- Implement and deploy Microsoft Dynamics 365 Supply Chain Management – Manufacturing (formerly Dynamic AX) modules (design, configure, train, support).
- Understand user and system requirements; identify areas requiring customization.
- Follow prescribed implementation methodology; understand key activities and deliverables for projects.
- Document business requirements and functional specifications (Fit-Gap analysis and Solution Design Documentation).
- Work with application developers during design, development, and testing phases.
- Teach and mentor project / team resources who possess various skill levels.
- Contribute to data migration direction and conversion services.

- Supervise enhancement testing for end-user acceptance and accuracy.
- Manage the transition to post go-live support.
- Assist in presales software demonstrations and related activities.

### **Desired Skills & Competencies**

- Bachelor's Degree in Supply Chain Management or related field of study.
- Microsoft Certified in Supply Chain Management, Manufacturing or prior F&O Supply Chain versions.
- APICS Certification desired.
- Minimum 10 years' combined experience in industry operations and professional services with focus on consulting.
- 5+ years combined experience with Microsoft Dynamics AX and / or D365 F&O Supply Chain Management - Manufacturing.
- Strong industry experience within Supply Chain and Manufacturing.
- Aptitude for learning and mastering new software applications; commitment to continuous learning and personal growth.
- Influential in a team environment; readily shares knowledge and experience with others.
- Excellent communication and presentation skills that contribute to clear, concise expectation setting.
- Effective leader of people; understand adult learning practices and principles.
- Proven ability to take initiative and deliver outstanding performance.
- Valid driver's license and passport are required.
- Must be legally entitled to work in the United States.
- Must be fluent in English – both verbal and written.

Please send your confidential résumé as a MS Word or PDF document to:  
[hr@encorebusiness.com](mailto:hr@encorebusiness.com), quoting the job number in the subject line of your email.

*Furthering your success through the alignment of strategy, people, processes, and technology*

Note: Encore does not use automated application programs and does not ask candidates to pay for consideration.

We thank all applicants for their interest; however, only those candidates selected for subsequent interview will be contacted.



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