

FUNCTIONAL CONSULTANTS, DYNAMICS 365 BUSINESS CENTRAL

JOB NUMBER: 21-BC-FC01

Posting Date: March 12, 2021

Start: Immediate Openings

Duration: Permanent Full Time / Exempt

Location: Winnipeg, Vancouver, Calgary, Seattle or Remote

For Company Information visit WWW.ENCOREBUSINESS.COM

The Position

We have immediate openings for both Entry and Intermediate level Functional Consultants who specialize in the delivery of Microsoft D365 Business Central, a mid-market ERP solution formerly known as Navision or Dynamics NAV. Under the guidance and direction of senior consultants, you will actively participate in the process of implementing new software across a diverse set of industry types. Providing service and support to clients within our extensive install base, you will be exposed to a wide range of unique business challenges and learning opportunities.

The ideal candidates will have a keen interest in business process automation and adept with technology. With a good understanding of accounting, seeking a career opportunity as a business analyst or in a finance role, you are analytical, detail-oriented, and willing to take on any challenge. The successful candidate will be a customer-focused team player who collaborates with internal and external stakeholders to meet project timelines and client expectations.

Key Areas of Responsibility

- Participate in project discovery and analysis.
- Document business requirements and functional specifications using Microsoft's Surestep methodology (GAP Fit analysis and Functional Requirements Documentation).
- Plan and collaborate with team members to implement and deploy D365 Business Central software (design, configure, train, support).
- Understand end user and system requirements and identify specific enhancement customizations if necessary.
- Provide data migration and conversion services.
- Deliver application training in a classroom, online and in a one-on-one environment.
- Provide technical support ranging from basic to complex support issues.
- Work with application developers during design, development, and testing phases.
- Draft end user documentation.

Desired Skills & Competencies

- Post-secondary training preferred with emphasis on business, finance, or technology.
- 1 to 3 years' experience as a business analyst or in an accounting or information technology role.
- Aptitude for learning and mastering new software applications in a fast-paced industry.
- Possess a strong, professional work ethic.
- Commitment to continuous learning.
- Excels at team collaboration.
- Highly organized, detail oriented and committed to meeting deadlines.
- Demonstrated problem-solving and decision-making skills.
- Strives to provide exceptional customer service and high client satisfaction.
- Strong verbal, written and organizational skills.
- Willing and able to travel; valid driver's license and passport are required for conference attendance and client onsite assignments.
- Must be a resident of Canada or the United States and legally entitled to work in resident country.
- Must be fluent in English – both verbal and written.

Please send your confidential résumé as a MS Word or PDF document to:
hr@encorebusiness.com, quoting the job number in the subject line of your email.

Furthering your success through the alignment of strategy, people, processes, and technology

We thank all applicants for their interest; however, only those candidates selected for subsequent interview will be contacted.