

TEAM LEAD - D365 BUSINESS CENTRAL

JOB NUMBER: 21-BC-TL01

Posting Date: March 15, 2021

Start: Immediate Opening

Duration: Permanent Full Time / Exempt

Location: Winnipeg, Vancouver, Calgary, Seattle or Remote

For Company Information visit WWW.ENCOREBUSINESS.COM

The Position

Our rapidly expanding Microsoft D365 Business Central practice is inviting applications for a Team Lead to provide guidance and direction through all phases of a tailor-made business solution. Responsible for delivering professional enterprise resource planning services to clients in diverse industries, preference will be given to candidates who have 4+ years of hands-on experience with D365 Business Central. The degree of complexity varies from project to project, requiring the Team Lead to possess a broad range of finance, management, interpersonal and technical skills necessary to lead team members from project initiation to post go-live support.

Reporting to the Practice Lead – D365 Business Central, the Team Lead collaborates and consults with internal teams to determine optimal recommendations for client stakeholders based on best practices. If you thrive in a fast-paced environment, embrace new technology, and have a passion for fostering a supportive team culture, sharing your knowledge, and mentoring others, this opportunity may be of interest to you.

Key Areas of Responsibility

- Participate in project discovery, analysis, design, and planning of Microsoft D365 Business Central.
- Document business requirements and functional specifications using Microsoft's SureStep methodology (Functional Requirements Documentation, Gap/Fit Analysis, Statement of Work and other relevant project documents).
- Configure Business Central to fit client business processes.
- Identify and scope development efforts where Business Central cannot be configured to fit client business process.
- Load master and transaction history for implementation projects.
- Unit test, full cycle and regression test configuration and development changes.
- Provide basic and advanced training on Business Central.
- Review employee time entry and billing notes and approve, as necessary.

Desired Skills & Competencies

- University degree in Computer Science, Operations, Engineering, Commerce, or equivalent degree / experience.
- Microsoft Technology certifications are an asset.
- 4+ years' experience in consulting, professional services, or business development role.
- 4+ years' hands-on D365 Business Central (Dynamics NAV) experience; and / or experience with full-life cycle implementation.
- Aptitude for learning and mastering new software applications in a fast-paced industry.
- Proven team management and leadership skills.
- Possess a strong, professional work ethic.
- Commitment to continuous learning.
- Highly organized, detail oriented and committed to meeting deadlines.
- Demonstrated problem-solving and decision-making skills.
- Strives to provide exceptional customer service and high client satisfaction.
- Strong verbal, written and organizational skills.
- Willing and able to travel; valid driver's license and passport are required for conference attendance and client onsite assignments.
- Must be a resident of Canada or the United States and legally entitled to work in resident country.
- Must be fluent in English – both verbal and written.

Please send your confidential résumé as a MS Word or PDF document to:
hr@encorebusiness.com, quoting the job number in the subject line of your email.

Furthering your success through the alignment of strategy, people, processes, and technology

We thank all applicants for their interest; however, only those candidates selected for subsequent interview will be contacted.